



## CHICAGO, WE ARE SO HAPPY TO SEE YOU!

Dear Virginia Tile Friends and Business Partners:

As we have previously communicated with you, we are taking all necessary virus-related precautions and adhering to all federal, state, and local regulations. While state and local orders can be restrictive, we have seen stay at home orders lifted and business restrictions are relaxing. What that means is **Virginia Tile is ready to welcome you back.**

**The Will Call counter at our branch location is open with capacity protocols in place** and curbside pickup service still available. **Our showrooms are open with limited advance appointments daily**, and walk-in consultations available as capacity protocols will allow for safe social distancing.

**Our sales teams are back out in the field and ready to visit you**, if you are ready for us. We are prepared to adjust to any changes in business conditions due to state directives. **All Virginia Tile employees are using appropriate PPE including wearing masks. We respectfully request that our guests wear a mask when visiting our locations.**

### SHOWROOMS:

- We are scheduling a limited number of advance appointments daily. We are accommodating walk-in guests as capacity protocols allow for social distancing.
- CALL or EMAIL today to schedule an appointment
  - **Downtown Showroom (312) 380-5400**
    - [CDTshowroom@virginiatile.com](mailto:CDTshowroom@virginiatile.com)
  - **Wood Dale Showroom (630) 595-0515**
    - [WDLshowroom@virginiatile.com](mailto:WDLshowroom@virginiatile.com)

### DELIVERIES and PICK UP:

- Truck deliveries with safe social distancing and "touchless" transactions.
- **Our Wood Dale Will Call is now open**
- We offer Curbside Pickup - call ahead to place your order **Drive up, Call, press 9**, we'll bring your order to you.

### CUSTOMER SERVICE CALL CENTERS:

- Our Call Centers are **READY TO TAKE YOUR ORDERS.**

### SAMPLES:

- We continue to **SHIP SAMPLES DAILY.**

### SALES TEAM:

- Our Residential & Commercial Sales teams are ready to visit you, if you are ready for us. We are following CDC guidelines for PPE and social distancing. If you prefer, we still offer virtual appointments.
- Our Architectural & Design Sales team is working remote and offers virtual sales calls, product presentations and CEU seminars.

We thank you for your continued support. Our thoughts continue to be with you and your families during this difficult time. We're ready to provide you the highest quality materials and most celebrated service experience in the industry.

If you are not already registered, ask your Virginia Tile Sales Representative about

## CONNECT24

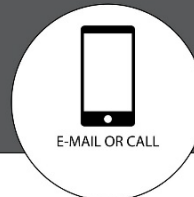
### Our online 24/7 business portal

- Check Stock
- Download price lists
- Place online orders
- Check Order Status
- Retrieve invoice copies
- Make Payments
- Access our Specials List



VIRGINIATILE *CURBSIDE*

Call your local Virginia Tile branch and PRESS 9 for CURBSIDE pickup information.



E-MAIL OR CALL



CUSTOMER SERVICE WILL CONTACT YOU



DRIVE TO YOUR BRANCH, WE WILL DO THE REST.